

Delivery & Shipping:

Orders are delivered on business days (Monday to Friday)

Cyprus:

Orders in Cyprus are delivered within 1 to 2 business days. Orders via Kronos within Cyprus are complementary.

Europe - EU Countries:

Orders in EU Countries are delivered via Kronos and TNT Standard within 4 to 7 business days.

Cost: 20€

Europe - Non EU Countries:

Orders in Non EU Countries are delivered via Kronos and TNT Standard within 4-7 business days.

Cost: 20€

Rest of the World:

Orders in the rest of the world are delivered via TNT Standard within 7-10 business days.

Cost: 30€

Please note that you may be required to pay customs and import taxes if you are located outside the EU.

USA: For deliveries to the USA, customer is responsible for all applicable custom duties and taxes.

In case of a return, shipping costs, custom duties and handling fees will not be refundable by M.A. Maris Fashion Designs Limited.

Product prices include all taxes and fees, as well as, Cyprus VAT.

* Please note that custom taxes, duties and handling fees for each individual country will be applied and invoiced separately through the contracted courier service. Import duties might need to be paid upon receipt of the products.

M.A. Maris Fashion Designs Limited has no power of control of the charges. You will be responsible for payment of any import duties and taxes that are not included.

For deliveries to the U.S.A., the customer is responsible for all applicable customs duties and taxes. Shipping costs, custom duties and handling fees will not be returned by M.A. Maris Fashion Designs Limited in case of a return.

We advise you to contact your local customs office for further information.

* No deliveries take place to post office boxes.

Return Policy:

We want our customers to be fully satisfied with their online purchase. If for any reason you are not pleased with the order, we gladly accept returns and exchanges.

Please fill in the Return Form within 14 days of the date of delivery. Returns received outside the above time frame are not acceptable.

Return an item:

* Items must return unworn, unwashed, undamaged, unused with all tags attached.

*Items must return in their original packaging (dust bags included)

*Swimwear must return with the hygiene seals and tags attached.

Swimwear stained or worn will not be acceptable for return or exchange. All swimwear must be tried on over your underwear.

*When receive the package please check garments thoroughly upon delivery, before removing any attached tags and disposing any original packaging.

If an order is delivered to you without tags, please inform us immediately in case you wish to return the item.

* Refunds are performed contingent that the client solely bares the return cost.

*Items can only be exchanged for the same item in a different size only once. The items must be returned in its initial condition and packaging. Exchanged items can only be dispatched after the returned items have been received and undergone a quality control check. The customer is responsible for additional shipping costs.

*Unidentified returns/exchanges will be returned to the sender

*Merchandise must be returned in one mailing. Multiple returns from one order at different times are not acceptable.

*We are not responsible for damaged or lost packages that are NOT shipped via Kronos (for Cyprus and Greece) and TNT (Europe and worldwide).

*Made to measure items cannot be returned.

* Items purchased during sale or promotional period will not be refunded or returned.

* Returns received outside the time frame of 14 days will not be acceptable.

Faulty Item:

* In case you received a damaged item, or it doesn't match the description on our site, please inform our Customer Service the soonest possible. Where possible, a new replacement will be arranged to be sent or a full refund of the faulty item.

Canceling an Order:

To cancel an order, you must contact us:

* by email on info@mariaaristidou.com with your name, address and order reference.

* If you cancel an order or part of an order during the 14 day period:

- you must return the product(s) within 14 days after the day on which you received the order with our return documents (Return

Form) filled and printed by you.

*Consumer Contracts Regulations:

Under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 "CCRs" depending on your location, you have a legal right to cancel your order.

With the option of the order cancellation, a full refund for any returned item that meets our Returns Policy and the original delivery fee will take place, unless the consumer chooses a delivery service more than the least expensive common and generally acceptable kind of delivery offered by the trader. However, you will be responsible for the cost and arrangement of returning the item(s) to us. Except in relation to certain types of products as set out in this article, you may cancel a contract at any time before your order is delivered and up to 14 days afterwards, beginning of the day after we received our products.

Refunds:

Refunds will take place once an order is cancelled within the 14 day period. Refund process will be completed within 14 day after the day on which we receive the return item(s). An update for receiving the returned item(s) and the refund process will be processed.

Payments:

We offer secure payments via PayPal. You do not need an account with PayPal to checkout.